

Terms and Conditions

The following Terms and Conditions govern the use of our loyalty program, Black Elite, issued to our Loyalty Program Members.

1. General

- a) The Black Elite Card is issued by and remains the property of Black Elite. The Card must be returned to Black Elite on request.
- b) Black Elite can cancel, withdraw, alter or substitute an alternative loyalty scheme at any time.
- c) All members of Black Elite must be a resident of South Africa and aged 18 years or older.
- d) The Card is not transferable.
- e) Black Elite may decline to issue, or withdraw or cancel Black Elite accounts, cards, coupons, vouchers and rewards, in whatever form, and/or remove a member from Black Elite at any time where there is reasonable belief of:
 - any abuse or attempted abuse of the scheme;
 - any breach or attempted breach of these terms and conditions; and/or
 - any behavior relating to the Black Elite Card that involves theft, misconduct, abusive or offensive behavior, or supplying false or misleading information.
- f) The Card is not a credit, debit, or cheque guarantee card.

2. Applying for the Card

- a) Black Elite Cards are available at Taxichoice Offices, SA Taxi offices (subject to availability) and temporary Black Elite activation points.
- b) All registration details must be completed in full and must contain your name, mobile number, Association, registration no and date of birth. You will not be able to redeem your rewards for certain redemption options unless you have provided valid registration details.
- c) Members must keep Black Elite informed of any changes to their registration details. Black Elite cannot be held responsible for any loss of rewards or vouchers incurred as a result of incorrectly supplied details. To make any changes to either personal details or cell no, please contact Black Elite Customer Service Centre by calling on 011 592 8760.

3. Earning Rewards

- a) Black Elite Cards can only be used with purchases from participating Service stations or other third-party networks as notified to the Member from time to time.
- b) The Member must present their Card at the time of purchase to qualify for any reward.
- c) Black Elite reserves the right to change the rate of awarding rewards, and the type of qualifying purchases, by giving you reasonable notice in writing (by e-mail and/or only on the website) or at participating Service Stations.
- d) Black Elite has the discretion to add additional rewards to any customers' Black Elite card.
- e) If an unregistered card has not been used within 6 (six) calendar months, Black Elite reserves the right to, automatically cancel the Card with immediate effect.
- f) Airtime rewards only applicable to prepaid customers.
- g) Please contact call centre about airtime rewards if you are on a contract.

4. Lost/Stolen Cards

- a) If a Card is lost or stolen, please contact Black Elite call centre on 011 592 8760 and request a new card.
- b) When the Member receives the new card, please contact the call centre on 011 592 8760 with the following details: existing card number, new card number, date of birth, name and mobile number and the rewards will be transferred across within 5 working days.

5. Data Protection

- a) The Black Elite Privacy Policy (which forms part of these Terms and Conditions) sets out how we use the Member's data in relation to the Black Elite loyalty program. The Member hereby grants permission for Black Elite and all associated companies and subsidiaries to utilize his/her personal data for promotions and marketing. By completing this form, the Member acknowledges that they have read, understood and accepted this policy.

6. Variation

- a) Black Elite may by any means, including notifications on the website, by e-mail, by means of a notice on our homepage or in writing: vary, add to or delete any of these Terms and Conditions (including without limitation any terms contained in written correspondence and the Privacy Policy) or impose new terms and conditions for any other card scheme or online service which is similar to the current card scheme or online service (whether or not such new scheme is operated by Black Elite or by a third party on behalf of Black Elite). The use of any Card after notification of any variation to these Terms and Conditions or the imposition of new terms and conditions shall be deemed to be in acceptance of the varied or new terms and conditions by the Customer. These Terms and Conditions, as amended, varied or supplemented from time to time, supersede any earlier terms and conditions issued by Black Elite.